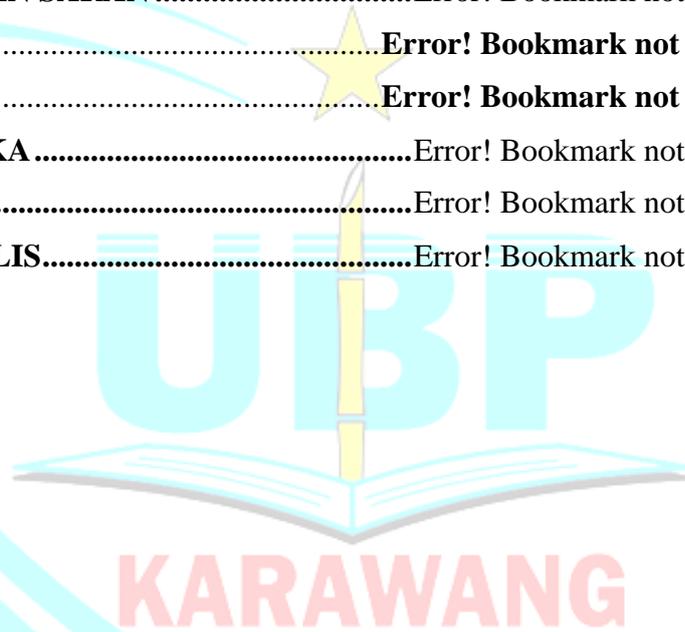


## DAFTAR ISI

<b>HALAMAN JUDUL</b> .....	<b>i</b>
<b>LEMBAR PERSETUJUAN</b> .....	<b>Error! Bookmark not defined.</b>
<b>LEMBAR PENGESAHAN</b> .....	<b>Error! Bookmark not defined.</b>
<b>LEMBAR PERNYATAAN</b> .....	<b>Error! Bookmark not defined.</b>
<b>KATA PENGANTAR</b> .....	<b>Error! Bookmark not defined.</b>
<b>ABSTRAK</b> .....	<b>Error! Bookmark not defined.</b>
<b>ABSTRACT</b> .....	<b>Error! Bookmark not defined.</b>
<b>DAFTAR ISI</b> .....	<b>ix</b>
<b>DAFTAR GAMBAR</b> .....	<b>xii</b>
<b>DAFTAR TABEL</b> .....	<b>xiii</b>
<b>DAFTAR RUMUS</b> .....	<b>xiv</b>
<b>DAFTAR LAMPIRAN</b> .....	<b>xv</b>
<b>BAB I PENDAHULUAN</b> .....	<b>Error! Bookmark not defined.</b>
1.1 Latar Belakang.....	<b>Error! Bookmark not defined.</b>
1.2 Rumusan Masalah.....	<b>Error! Bookmark not defined.</b>
1.3 Tujuan Penelitian .....	<b>Error! Bookmark not defined.</b>
1.4 Batasan Masalah .....	<b>Error! Bookmark not defined.</b>
1.5 Manfaat .....	<b>Error! Bookmark not defined.</b>
<b>BAB II TINJAUAN PUSTAKA</b> .....	<b>Error! Bookmark not defined.</b>
2.1 Pengendalian Kualitas .....	<b>Error! Bookmark not defined.</b>
2.1.1 Definisi pengendalian kualitas.....	<b>Error! Bookmark not defined.</b>
2.1.2 Tujuan pengendalian kualitas .....	<b>Error! Bookmark not defined.</b>
2.1.3 Langkah-langkah pengendalian kualitas.....	<b>Error! Bookmark not defined.</b>
2.2 Pengertian Kualitas.....	<b>Error! Bookmark not defined.</b>
2.3 <i>Six Sigma</i> .....	<b>Error! Bookmark not defined.</b>
2.3.1 DMAIC .....	<b>Error! Bookmark not defined.</b>
2.4 Alat Dalam <i>Six Sigma</i> .....	<b>Error! Bookmark not defined.</b>
2.4.1 <i>Critical To Quality</i> .....	<b>Error! Bookmark not defined.</b>
2.4.2 SIPOC ( <i>Supplier, Input, Process, Output, dan Customer</i> ) .....	<b>Error!</b> <b>Bookmark not defined.</b>
2.4.3 Diagram Pareto .....	<b>Error! Bookmark not defined.</b>

2.4.4 Diagram <i>Fishbone</i> .....	<b>Error! Bookmark not defined.</b>
2.4.5 Peta Kontrol .....	<b>Error! Bookmark not defined.</b>
2.4.6 <i>Failure Mode and Effect Analysis</i> (FMEA).....	<b>Error! Bookmark not defined.</b>
2.4.7 <i>Value Stream Mapping</i> .....	<b>Error! Bookmark not defined.</b>
2.4.8 <i>Root Cause Analysis</i> .....	<b>Error! Bookmark not defined.</b>
2.5 Penelitian Terkait.....	<b>Error! Bookmark not defined.</b>
2.6 Kerangka Berpikir .....	<b>Error! Bookmark not defined.</b>
<b>BAB III METODE PENELITIAN .....</b>	<b>Error! Bookmark not defined.</b>
3.1 Objek Penelitian .....	<b>Error! Bookmark not defined.</b>
3.2 Prosedur Penelitian .....	<b>Error! Bookmark not defined.</b>
3.3 Data dan Informasi .....	<b>Error! Bookmark not defined.</b>
3.4 Teknik Pengumpulan Data .....	<b>Error! Bookmark not defined.</b>
3.5 Populasi dan Sampel.....	<b>Error! Bookmark not defined.</b>
3.5.1 Populasi.....	<b>Error! Bookmark not defined.</b>
3.5.2 Sampel .....	<b>Error! Bookmark not defined.</b>
<b>BAB IV .....</b>	<b>Error! Bookmark not defined.</b>
<b>HASIL DAN PEMBAHASAN .....</b>	<b>Error! Bookmark not defined.</b>
4.1 Proses Produksi.....	<b>Error! Bookmark not defined.</b>
4.2 Pengumpulan Data.....	<b>Error! Bookmark not defined.</b>
4.2.1 Data Produksi.....	<b>Error! Bookmark not defined.</b>
4.3 <i>Define</i> .....	<b>Error! Bookmark not defined.</b>
4.3.1 Diagram <i>Current SIPOC</i> .....	<b>Error! Bookmark not defined.</b>
4.3.2 Peta Aliran Proses.....	<b>Error! Bookmark not defined.</b>
4.3.2 <i>Process Activity Mapping</i> .....	<b>Error! Bookmark not defined.</b>
4.3.3 <i>Current Value Stream Mapping</i> .....	<b>Error! Bookmark not defined.</b>
4.3.4 Identifikasi Jenis Cacat .....	<b>Error! Bookmark not defined.</b>
4.3.5 Penentuan CTQ.....	<b>Error! Bookmark not defined.</b>
4.4 Tahap <i>Measure</i> .....	<b>Error! Bookmark not defined.</b>
4.4.1 Menentukan Nilai DPU, DPO, DPMO dan Nilai Sigma.	<b>Error! Bookmark not defined.</b>
<b>not defined.</b>	
4.4.2 Diagram Pareto .....	<b>Error! Bookmark not defined.</b>
4.4.3 Diagram Histogram.....	<b>Error! Bookmark not defined.</b>
4.4.3 Analisis Peta Kontrol P.....	<b>Error! Bookmark not defined.</b>
4.5 <i>Analyze</i> .....	<b>Error! Bookmark not defined.</b>

4.5.1 Diagram <i>Fishbone</i> .....	<b>Error! Bookmark not defined.</b>
4.5.2 FMEA ( <i>Failure Mode Effect Analysis</i> ).....	<b>Error! Bookmark not defined.</b>
4.6. Proses <i>Improvment</i> .....	<b>Error! Bookmark not defined.</b>
4.6.1 Usulan Perbaikan Metode 5W1H .....	<b>Error! Bookmark not defined.</b>
4.6.2 <i>Future</i> Diagram SIPOC .....	<b>Error! Bookmark not defined.</b>
4.6.3 <i>Future State Value Stream Mapping</i> .....	<b>Error! Bookmark not defined.</b>
4.7. <i>Control</i> .....	<b>Error! Bookmark not defined.</b>
<b>BAB V</b> .....	<b>Error! Bookmark not defined.</b>
<b>KESIMPULAN DAN SARAN</b> .....	<b>Error! Bookmark not defined.</b>
5.1 Kesimpulan .....	<b>Error! Bookmark not defined.</b>
5.2 Saran .....	<b>Error! Bookmark not defined.</b>
<b>DAFTAR PUSTAKA</b> .....	<b>Error! Bookmark not defined.</b>
<b>LAMPIRAN</b> .....	<b>Error! Bookmark not defined.</b>
<b>RIWAYAT PENULIS</b> .....	<b>Error! Bookmark not defined.</b>



## DAFTAR GAMBAR

- Gambar 1. 1** Produk pengencang klip radiator motor ..... **Error! Bookmark not defined.**
- Gambar 1. 2** Data Produksi dan data cacat pengencang klip radiator 6 bulan  
..... **Error! Bookmark not defined.**
- Gambar 2. 1** Metodologi DMAIC ..... **Error! Bookmark not defined.**
- Gambar 2. 2** Nilai Sigma dan DPMO ..... **Error! Bookmark not defined.**
- Gambar 2. 3** Diagram SIPOC ..... **Error! Bookmark not defined.**
- Gambar 2. 4** Diagram Pareto ..... **Error! Bookmark not defined.**
- Gambar 2. 5** Diagram *Fishbone* ..... **Error! Bookmark not defined.**
- Gambar 2. 6** Peta Kontrol Kendali ..... **Error! Bookmark not defined.**
- Gambar 2. 7** *Value Stream Mapping* ..... **Error! Bookmark not defined.**
- Gambar 2. 8** *Root Cause Analysis 5 Why* ..... **Error! Bookmark not defined.**
- Gambar 2. 9** Kerangka Berpikir ..... **Error! Bookmark not defined.**
- Gambar 3. 1** *Flowchart* Prosedur Penelitian ..... **Error! Bookmark not defined.**
- Gambar 4. 1** *Flowchart* Proses Produksi ..... **Error! Bookmark not defined.**
- Gambar 4. 2** *Current* Diagram SIPOC ..... **Error! Bookmark not defined.**
- Gambar 4. 3** Peta Aliran Proses ..... **Error! Bookmark not defined.**
- Gambar 4. 4** *Current Value Stream Mapping* Proses Pelapisan Logam ..... **Error! Bookmark not defined.**
- Gambar 4. 9** Hasil Diagram Pareto ..... **Error! Bookmark not defined.**
- Gambar 4. 10** Persentase cacat pengencang klip radiator .. **Error! Bookmark not defined.**
- Gambar 4. 11** P-chart pengencang klip radiator ... **Error! Bookmark not defined.**
- Gambar 4. 12** Diagram *Fishbone* Cacat Buram ... **Error! Bookmark not defined.**
- Gambar 4. 13** Diagram *Fishbone* Cacat Gores ..... **Error! Bookmark not defined.**
- Gambar 4. 14** Diagram *Fishbone* Cacat Titik Hitam ..... **Error! Bookmark not defined.**
- Gambar 4. 15** *Future* Diagram SIPOC ..... **Error! Bookmark not defined.**
- Gambar 4. 16** *Future Value Stream Mapping* ..... **Error! Bookmark not defined.**
- Gambar 4. 17** Usulan SOP Proses Produksi ..... **Error! Bookmark not defined.**

**Gambar 4. 18** Usulan SOP Proses Penempatan Jenis Produk ...**Error! Bookmark not defined.**

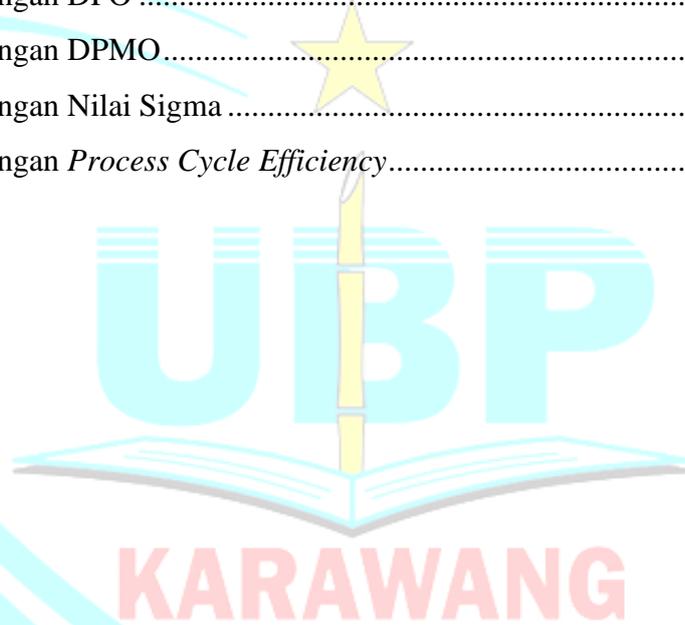
**Gambar 4. 19** Usulan Perawatan Mesin .....**Error! Bookmark not defined.**

## DAFTAR TABEL

<b>Tabel 1.1</b>	Jenis Cacat Produk Pengencang Klip Radiator selama 6 bulan.....	4
<b>Tabel 2. 1</b>	Rating <i>Severity</i> .....	<b>Error! Bookmark not defined.</b>
<b>Tabel 2. 2</b>	Rating <i>Occurance</i> .....	<b>Error! Bookmark not defined.</b>
<b>Tabel 2. 3</b>	Rating <i>Detection</i> .....	<b>Error! Bookmark not defined.</b>
<b>Tabel 2. 4</b>	Kategori RPN .....	<b>Error! Bookmark not defined.</b>
<b>Tabel 2. 5</b>	Penelitian Terkait .....	<b>Error! Bookmark not defined.</b>
<b>Tabel 4. 1</b>	Data Produksi Pengencang klip radiator Mei – Oktober 2023.....	<b>Error! Bookmark not defined.</b>
<b>Tabel 4. 2</b>	<i>Process Activity Mapping</i> .....	<b>Error! Bookmark not defined.</b>
<b>Tabel 4. 3</b>	Standar Cacat Produk Pengencang Klip Radiator .....	<b>Error! Bookmark not defined.</b>
<b>Tabel 4. 4</b>	Tabel DPMO dan Sigma .....	<b>Error! Bookmark not defined.</b>
<b>Tabel 4. 5</b>	Persentase Cacat .....	<b>Error! Bookmark not defined.</b>
<b>Tabel 4. 6</b>	Hasil Perhitungan Peta Kendali.....	<b>Error! Bookmark not defined.</b>
<b>Tabel 4. 7</b>	Hasil <i>Brainstorming</i> FMEA .....	<b>Error! Bookmark not defined.</b>
<b>Tabel 4. 8</b>	Nilai <i>Severity</i> .....	<b>Error! Bookmark not defined.</b>
<b>Tabel 4. 9</b>	Nilai <i>Occurance</i> .....	<b>Error! Bookmark not defined.</b>
<b>Tabel 4. 10</b>	Nilai <i>Detection</i> .....	<b>Error! Bookmark not defined.</b>
<b>Tabel 4. 11</b>	Nilai <i>Risk Priority Number</i> (RPN) .....	<b>Error! Bookmark not defined.</b>
<b>Tabel 4. 12</b>	5W + 1H Cacat Buram .....	<b>Error! Bookmark not defined.</b>
<b>Tabel 4. 13</b>	5W + 1H Cacat Gores .....	<b>Error! Bookmark not defined.</b>
<b>Tabel 4. 14</b>	5W + 1H Cacat Titik Hitam .....	<b>Error! Bookmark not defined.</b>

## DAFTAR RUMUS

(2.1) Rumus Perhitungan DPMO.....	15
(2.2) Rumus Perhitungan Nilai Sigma .....	15
(2.3) Rumus Perhitungan Nilai RPN.....	21
(4.1) Rumus Perhitungan <i>Process Cycle Efficiency</i> .....	50
(4.2) Rumus Perhitungan DPU .....	50
(4.3) Rumus Perhitungan DPO .....	50
(4.4) Rumus Perhitungan DPMO.....	51
(4.5) Rumus Perhitungan Nilai Sigma .....	51
(4.6) Rumus Perhitungan <i>Process Cycle Efficiency</i> .....	50



## DAFTAR LAMPIRAN

- Lampiran 1** Data Produksi Pengencang Klip Radiator ..... **Error! Bookmark not defined.**
- Lampiran 2** Report Data Cacat Pengencang Klip Radiator **Error! Bookmark not defined.**
- Lampiran 3** Perhitungan kapabilitas sigma dan DPMO produk periode bulan Mei 2023 – Oktober 2023.....**Error! Bookmark not defined.**
- Lampiran 4** Lanjutan 1 Perhitungan kapabilitas sigma dan DPMO produk periode bulan Mei 2023 – Oktober 2023 .....**Error! Bookmark not defined.**
- Lampiran 5** Lanjutan 2 Perhitungan kapabilitas sigma dan DPMO produk periode bulan Mei 2023 – Oktober 2023 .....**Error! Bookmark not defined.**
- Lampiran 6** Lanjutan 3 Perhitungan kapabilitas sigma dan DPMO produk periode bulan Mei 2023 – Oktober 2023 .....**Error! Bookmark not defined.**
- Lampiran 7** Laporan *Brainstorming* Pengencang Klip Radiator..... **Error! Bookmark not defined.**
- Lampiran 8** Usulan SOP Proses Pelapisan Logam..... **Error! Bookmark not defined.**
- Lampiran 9** Usulan SOP Proses Penempatan Jenis Produk **Error! Bookmark not defined.**
- Lampiran 10** *Current Value Stream Mapping*.....**Error! Bookmark not defined.**
- Lampiran 11** *Future Value Stream Mapping* .....**Error! Bookmark not defined.**
- Lampiran 12** Transkrip Wawancara FMEA.....**Error! Bookmark not defined.**
- Lampiran 13** Usulan *Checklist* Perawatan Mesin.**Error! Bookmark not defined.**
- Lampiran 14** Hasil *Brainstorming* FMEA .....**Error! Bookmark not defined.**
- Lampiran 15** Hasil Cek Turnitin .....**Error! Bookmark not defined.**
- Lampiran 16** Form Bimbingan Tugas Akhir.....**Error! Bookmark not defined.**
- Lampiran 17** Hasil Cek Abstraksi .....**Error! Bookmark not defined.**

