

DAFTAR ISI

LEMBAR PERSETUJUAN	Error! Bookmark not defined.
LEMBAR PENGESAHAN	Error! Bookmark not defined.
LEMBAR PERNYATAAN	Error! Bookmark not defined.
KATA PENGANTAR	Error! Bookmark not defined.
ABSTRAK	Error! Bookmark not defined.
ABSTRACT	Error! Bookmark not defined.
DAFTAR ISI	1
DAFTAR TABEL	Error! Bookmark not defined.
DAFTAR GAMBAR	Error! Bookmark not defined.
BAB I	Error! Bookmark not defined.
PENDAHULUAN	Error! Bookmark not defined.
1.1 Latar Belakang Penelitian	Error! Bookmark not defined.
1.2 Perumusan Masalah	Error! Bookmark not defined.
1.3 Tujuan Penelitian	Error! Bookmark not defined.
Berdasarkan permasalahan yang telah didapat, adanya tujuan dalam penelitian ini adalah sebagai berikut :	Error! Bookmark not defined.
1.4 Manfaat Penelitian	Error! Bookmark not defined.
1.5 Batasan Penelitian.....	Error! Bookmark not defined.
BAB II	Error! Bookmark not defined.
TINJAUAN PUSTAKA	Error! Bookmark not defined.
2.1 Pengendalian Kualitas.....	Error! Bookmark not defined.
2.2 Pengertian Produktivitas	Error! Bookmark not defined.
2.3 Manajemen Kualitas Terpadu	Error! Bookmark not defined.
2.4 Dimensi kualitas	Error! Bookmark not defined.
2.5 Faktor-faktor yang mempengaruhi kualitas	Error! Bookmark not defined.
2.6 Konsep Dasar Six Sigma.....	Error! Bookmark not defined.
2.6.1 Definisi Six Sigma	Error! Bookmark not defined.
2.6.2 Tema Six Sigma	Error! Bookmark not defined.
2.7 Metodologi Six Sigma (DMAIC)	Error! Bookmark not defined.
2.8 Istilah-istilah dalam konsep <i>Six Sigma</i>	Error! Bookmark not defined.
2.9 Tools Six sigma.....	Error! Bookmark not defined.
2.9.1 Peta Kendali (<i>Control Chart</i>).....	Error! Bookmark not defined.
2.9.3 Diagram Alur (Flow Chart).....	Error! Bookmark not defined.

2.9.4 Diagram Tulang Ikan (<i>Fishbone Diagram</i>).....	Error! Bookmark not defined.
2.9.4 Diagram Pareto.....	Error! Bookmark not defined.
2.9.6 FMEA (<i>Failure Mode and Effect Analyse</i>)	Error! Bookmark not defined.
2.9.7 <i>Fault Tree Analyse</i> (FTA).....	Error! Bookmark not defined.
2.10 Penelitian Terkait	Error! Bookmark not defined.
2.11 Kerangka Pemikiran.....	Error! Bookmark not defined.
BAB III.....	Error! Bookmark not defined.
METODE PENELITIAN.....	Error! Bookmark not defined.
3.1 Objek Penelitian.....	Error! Bookmark not defined.
3.2 Diagram Alir Penelitian	Error! Bookmark not defined.
3.1 Data dan Informasi.....	Error! Bookmark not defined.
3.3.1 Data Primer	Error! Bookmark not defined.
3.3.2 Data Sekunder.....	Error! Bookmark not defined.
3.4 Teknik Pengumpulan Data.....	Error! Bookmark not defined.
3.4.1 Wawancara.....	Error! Bookmark not defined.
3.4.2 Dokumentasi	Error! Bookmark not defined.
3.5 Teknik Analisa Data	Error! Bookmark not defined.
3.5.1 Langkah Langkah penelitian	Error! Bookmark not defined.
BAB IV	Error! Bookmark not defined.
HASIL DAN PEMBAHASAN	Error! Bookmark not defined.
4.1 Objek Penelitian.....	Error! Bookmark not defined.
4.1.1 Profil Perusahaan	Error! Bookmark not defined.
4.1.2 Data Cacat Televisi	Error! Bookmark not defined.
4.2 Pengolahan Data	Error! Bookmark not defined.
4.2.1 Tahap <i>Define</i> (Pendefinisian)	Error! Bookmark not defined.
BAB V	Error! Bookmark not defined.
KESIMPULAN DAN SARAN	Error! Bookmark not defined.
DAFTAR PUSTAKA.....	Error! Bookmark not defined.
DAFTAR LAMPIRAN	Error! Bookmark not defined.
RIWAYAT PENULIS	Error! Bookmark not defined.